



3 Rayber Road | P.O. Box 826
Orleans, MA 02653
p: 508.255.1419 | f: 508.255.5047
e: info@nausetdisposal.com
www.nausetdisposal.com



March 11, 2019

Dear Valued Customer,

There has been a great deal of attention in the national media in the past year on changes in recycling markets, and how those changes impact the collection and processing of recyclable materials. We would like to offer a brief explanation and outline the changes taking place locally.

Recycling markets are volatile by nature and this has been one of the more turbulent stretches in recent history. In the summer of 2017, China formally announced its import restriction intentions in a notice to the World Trade Organization, and the ban went into effect at the start of 2018. The reason for this action was excessive contamination of recycling loads shipped from the United States. Evidence showed that in some cases the single-stream recycling contamination rate exceeded 15% over the past five years. Contamination included garbage, plastic bags, food debris, and unacceptable plastics and waxed cardboard.

The recycling processor we work with has done an excellent job maintaining its commitment to exporting materials despite industry turmoil, however, we feel the message is clear – we need to ‘clean the stream’ and ‘recycle right’. To ensure the materials we collect continue to be recyclable, **effective March 15, 2019, Nauset Disposal will begin to restrict collection of items that contain non-recyclable material.**

After this date, Nauset Disposal will no longer accept contaminants in your recycling bin. These items include plastic bags, food waste, garbage, waxed cardboard, Styrofoam, plastic wrap, hazardous materials and tangles (rope, hangers, hoses, clothing, etc.). **If a Nauset Disposal team member identifies any of these items in your recycle bin, we will be unable to pick up your recyclables and you will receive a yellow sticker titled “Dear Customer” with the service issue noted.**

We understand that this may cause confusion for some of our customers; however, Nauset Disposal maintains our commitment to the environment and doing the right thing, though not always the easiest. Educating our customers on the recycling process plays a key role in ensuring we make a positive contribution to the issue at hand in our region. Please be sure to clean your recyclables before putting them in your curbside bin – all jars, plastics, tin foil, etc. must be rinsed to remove food residue. Paper and cardboard should be dry and clean of any food residue and grease. Plastic bags and wrap will not be accepted in your recycling bin under any circumstance. There are several drop off locations to recycle plastic bags, please check with your local grocery store to see if this is a service they offer.

If you have any questions about what can be recycled, please visit the MassDEP’s website, www.recyclesmartma.org. This site allows you to enter specific items in to the search bar and will let you know whether it is accepted in the Single Stream Recycling process. As always, you are welcome to contact our office with any questions at (508) 255-1419.

Thank you for doing your part to ensure Nauset Disposal’s recycled items continue to meet the standards required for the commodities market.

We appreciate your continued support,

A handwritten signature in black ink, appearing to read "Shawn DeLude".

Shawn DeLude, President